OFFICE OF THE CHIEF OF POLICE

SPECIAL ORDER NO. 42

December 13, 2005

SUBJECT: RESPONSIBILITIES OF THE POLICE COMMISSION DISCRIMINATION UNIT, THE OMBUDS OFFICE, AND TRAINING DIVISION - REVISED

PURPOSE: This Order revises the responsibilities of the Police Commission Discrimination Unit, the Ombuds Office, and Training Division, and delineates the responsibilities of the Associate Ombuds Officer.

PROCEDURE:

- I. POLICE COMMISSION DISCRIMINATION UNIT'S RESPONSIBILITIES. The following will no longer be the responsibilities of the Ombuds Officer. The Police Commission Discrimination Unit shall be responsible for:
 - * Receiving, processing, and coordinating the investigation of complaints received by the Department from any municipal, state, or federal agency and Department personnel pertaining to equal employment opportunity and affirmative action;
 - * Monitoring the progress of all Department entities in carrying out equal employment opportunity and affirmative action programs, and assisting managers in complying with pertinent directives;
 - * Providing information and answering telephonic requests and correspondence relative to the Department's equal employment opportunity and affirmative action programs; and,
 - * Administering the Department's discrimination complaint procedure.
- II. OMBUDS OFFICE ORGANIZATION. The Ombuds Office is composed of:
 - * Wellness Coordinator;
 - * Women's Coordinator;
 - * Military Liaison Coordinator; and,
 - * Associate Ombuds Officer.
- III. TRAINING DIVISION FUNCTIONS. The Ombuds Officer is no longer responsible for coordinating equal employment opportunity and affirmative action training.

 Therefore, in addition to current functions delineated in Department Manual Section 2/380.05, Training

Division shall be responsible for coordinating equal employment opportunity and affirmative action training for Department personnel.

- IV. ASSOCIATE OMBUDS OFFICER'S RESPONSIBILITIES. The Associate Ombuds Officer is responsible for assisting Department employees with conflict resolution in the workplace. The methods used by the Associate Ombuds Officer include:
 - * Listening to concerns;
 - * Conducting conciliation; and,
 - * Conducting mediations.

The Associate Ombuds Officer shall remain impartial, maintain confidentiality, stimulate options for resolving the conflict and provide feedback.

AMENDMENTS: This Order adds Section 2/395.29 and amends Sections 2/185.05, 2/380.05, 2/395.10, 2/395.15, and 2/395.17 of the Department Manual.

AUDIT RESPONSIBILITY: The Director, Office of Support Services, shall monitor compliance with this directive in accordance with Department Manual Section 0/080.30.

WILLIAM J. BRATTON Chief of Police

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